

Workday Student

AI-powered, student-centric, and future ready.

The future of higher education is uncertain, and institutions must adapt quickly to serve today's learners. Yet student-facing teams are often bogged down by manual processes while students themselves navigate a maze of disconnected portals and legacy systems. When academic planning, enrollment, and finances live in silos, institutions lose visibility into the whole learner, increasing the risk of attrition and missed interventions. To respond effectively, you need the right foundation—one where you can trust the data, act on real-time insights, and move quickly without technology holding you back.

Workday Student delivers a powerful, scalable foundation built for institutions of all types. Unlike fragmented, legacy student systems, Workday unifies the student life cycle—from recruiting and admissions to advising, financials, and graduation—on an AI-enabled core. The platform helps you handle the hard stuff—from complex academic policies and transfer credit evaluations to evolving regulatory requirements—while providing a modern, intuitive experience that shifts the focus from clicking through different systems to acting on insights that accelerate student outcomes.

Elevate student success.

Workday Student guides learners by helping them find and stay on their educational pathway, seamlessly surfacing real-time information about their courses, their finances, and their progress toward graduation. Clear program planning and progress reports equip students to understand where they stand and what they need to do next.

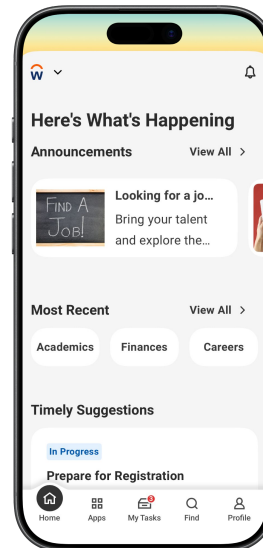
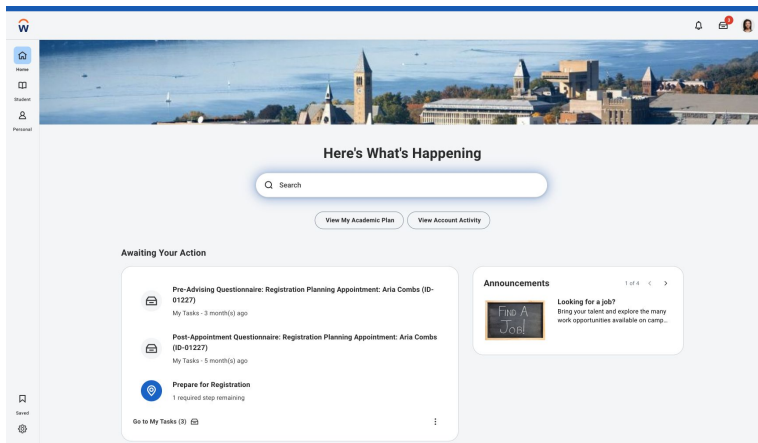
Real-time student billing and financial visibility equip learners to make informed decisions and avoid unexpected financial barriers. Students are empowered with AI guidance, self-service functionality, and an easy-to-use interface that includes mobile-friendly, 24/7 access to student hubs and dashboards. Timely, targeted communications via text, email, and in-app messages keep learners informed and on track.

Key Benefits

- Improve student outcomes. Deliver to students real-time, AI-guided visibility into their path forward
- Increase institutional agility. Respond faster to regulatory, funding, and market shifts
- Enhance efficiency with responsible AI. Reduce manual work while maintaining institutional controls
- Unify your campus on one platform. Connect employee, finance, and student data for smarter decisions

Features

- Academic Services
- Advising
- Engagement
- Financial Aid
- Student Finance
- Recruiting & Admissions
- Student Journeys



Empower students with a modern and intuitive experience.

Reduce administrative burden.

Campus communities can focus on what matters most—student success—rather than administrative overhead. By simplifying processes and creating efficiencies across student-supporting departments, staff can reclaim time for strategic, student-facing work. Automated processes for key functions —such as financial aid packaging and hold removals—further reduce turnaround times and improve service levels.

Responsible AI reduces errors and improves efficiency in areas such as transcript processing and academic requirements management. Workday is introducing the Student Administration Agent, a higher education-focused agent designed to automate workflows and replace manual processing of routine administrative tasks.

Configurable business processes allow institutions to tailor workflows to the needs of different academic departments without custom code. This level of intelligent automation equips institutions to increase consistency, improve service quality, and adapt processes as academic offerings and student needs evolve.

Enable mission-focused resource decisions.

Campus leaders need a comprehensive view across employee, finance, and student data to support strategic decision-making. By using an AI-powered, unified platform, administrators can bridge the "execution gap" between probabilistic pattern matching and the deterministic precision required for institutional business processes. Workday provides a responsible AI framework, enabling institutions to transform real-time data into immediate action while ensuring resources remain focused on the core mission.

Results

- 43% increase in enrollment within the first two years
- 6% increase in retention within the first two years
- 91% of students "extremely satisfied" with advising
- 85% reduction in time processing student refunds
- 375% ROI achieved by eliminating a third-party advising system

Secure, configurable, and segmented reporting reveals real-time operational and academic insights, giving leaders immediate answers to complex questions about budget, workload, course demand, retention, and program profitability. Faculty, academic and employment information reside in the same platform, further eliminating data silos and disconnects between academic and administrative functions.

“Workday has emerged as one of the leaders in enterprise, people-centric AI. As AI becomes increasingly embedded in enterprise systems and in our institutional processes, Workday has helped us propel forward and get us ready.”
- VP and Chief Information Officer, Wake Forest University

AI-supported guidance surfaces contextual insights and recommended actions to equip institutions to identify cost savings, prioritize investments, and maximize the value of existing infrastructure. By consolidating key functions onto a single platform, institutions can reduce reliance on point solutions, simplify operations, and better align people, programs, and resources with institutional goals.

“With our latest census, we saw an historic 89% first-year retention rate for our students who were live in Workday Student for the full academic year.”
- Senior Associate Registrar, Iowa State University

Core Capabilities	
Academic Planning	Clear academic planning and progress reports to guide students toward program completion.
Registration	Registration unified with academic planning and personalized, mobile-friendly self-service.
Student Hubs & Dashboards	AI-powered search and assistance across the platform with mobile-friendly, 24/7 access.
Student Administration Agent	Agent capable of automating transcript processing, transfer credit evaluations and academic requirements management
Automated Financial Aid & Billing	Automated processes for key functions like financial aid packaging alongside real-time student billing.
Operational & Academic Insights	Real-time insights, including course demand, enrollment trends, and student progression.
Configurable Business Processes	Flexible configurations that can accommodate varying academic departments.

To explore how Workday Student can transform your institution, visit <https://www.workday.com/en-us/products/student/overview.html>

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